

# HELP FOR YOUR ENERGY



## NATIONAL SERVICES

There are a number of national schemes which can help with your energy costs if you meet certain criteria:

### **A Winter Fuel Payment of between £100 and £300**

Automatically paid to you if you are at or nearing state pension age, or if you receive another social security benefit.

If you haven't received it by Christmas, visit [www.gov.uk/winter-fuel-payment](http://www.gov.uk/winter-fuel-payment) or call 03459 151515

### **The Warm Home Discount is a rebate on the household electricity bill (£140 for the winter of 2016-17)**

This is available to those who receive the Guarantee Credit element of Pension Credit, if they are with an energy provider who is part of the scheme. You may also be eligible if you are on a low income.

**Contact your energy provider to find out more.**

### **The Priority Services Register provides additional support such as priority reconnection, help with energy efficiency and moving your meter if it is difficult to read.**

You may be eligible if you are older, chronically ill or disabled.

**Contact your gas and electricity suppliers to be added to the register.**

# TOWER HAMLETS SERVICES

## Advice Centres

To find out more about the advice services in Tower Hamlets, visit [www.thcan.org.uk](http://www.thcan.org.uk)

## Energy comparison websites

such as [www.uSwitch.com](http://www.uSwitch.com) and [www.goenergysshopping.co.uk](http://www.goenergysshopping.co.uk)

## Energy Saving Trust Home Energy Check

- Online tool to help you find ways to reduce your bills. Visit [hec.est.org.uk](http://hec.est.org.uk)

## Tower Hamlets Energy Community Power

Using the collective buying power of residents to get affordable energy deals.

Visit [www.towerhamlets.gov.uk](http://www.towerhamlets.gov.uk) or call 0800 508 8364

## Empower Energy Champions

Online Facebook energy saving tips, connecting you to what's happening in the borough on Facebook.

## Contact your energy provider

for help with reading your meter and accessing the Warm Home Discount and Priority Services Register, support for older, chronically ill or disabled people. Their details should be on your bill.

## East End Energy Fit

For those with utility debts, support with payment plans, grants, white goods.

[eastendenergyfit@bbbc.org.uk](mailto:eastendenergyfit@bbbc.org.uk) or 020 8709 9745

Your housing officer or your **Housing Provider's advice services**

**WARMTH** - Home visits from a Green Doctor for vulnerable people.

(may end Feb 2017.) Contact: [WARMTH@groundwork.org.uk](mailto:WARMTH@groundwork.org.uk) 0300 365 5003

## Empower Energy Advice

**Drop in** - All sorts of energy advice! Every first and third Tuesday of the month at the Bromley by Bow Centre (may end Feb 2017.) Contact:

[empower@bbbc.org.uk](mailto:empower@bbbc.org.uk) or 020 8709 9745